England Netball Membership Instructions

All players at **Hitchin Netball Club** must be members of England Netball.

England Netball membership is mandatory and is **in addition to Hitchin Netball Club membership fees**.

Membership must be renewed each season. Membership for the **2026–2027 season** is available to purchase from **1 August 2026**.

Important Information

- If you already have an **ENgage account**, please do not create a new account. Log in to your existing account and go straight to **Step 2**.
- Parents/carers should have an ENgage account **in their own name** and add their child through the **My Family** section.
- You do **not** need to purchase an England Netball membership for yourself unless you are also a player or volunteer who requires one.
- Please do **not** purchase the **Social & Supporting Membership** for your child, as this is not the correct membership for players.
- Before purchasing membership, your child must be linked to **Hitchin Netball Club – Organisation Ref: 2067756**.
- England Netball membership categories are determined by the player's **age on 1 September 2026, not their school year**. ENgage will display the membership package your child is eligible to purchase.
- If you experience difficulties using ENgage, we recommend trying on a **computer or laptop** rather than a phone or tablet.
- If you are still having difficulties after following these instructions, please email **contact@hitchinnetballclub.co.uk** with your child's **full name**. In some circumstances, we may be able to send you a **Payment Request** through ENgage.

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1. Create an ENgage Account

If you already have an ENgage account, do not create another one. Go straight to Step 2.

1. Visit the England Netball **ENgage** website.
2. Select **Create Account** underneath the login box.
3. Enter your **own details as the parent/carer**.
4. Select **Next**.
5. Create and confirm your password.
6. Accept the **Cookie Policy** and **ENgage Terms & Conditions**.
7. Choose your communication preferences.
8. Select **Next** to create your account.
9. Once your account has been created, log in to ENgage.
10. Go to the **My Family** section and select **Add**.
11. Enter your child's details.
12. Select **Save**.

You may receive a verification email to confirm your account.

Please make a note of your **ENA ID and password**, as you will need these when logging into ENgage in the future.

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2. Link Your Child to Hitchin Netball Club

Your child must be linked to Hitchin Netball Club before their membership can be purchased.

1. Log in to your **parent/carer ENgage account**.
2. Go to **My Family**.
3. Select **your child's name**.
4. Make sure you are now viewing **your child's profile**, rather than your own.
5. Go to **My Organisations**.
6. Select **Add**.
7. Search for **Hitchin Netball Club** – **Organisation Ref: 2067756**.
8. Select **Search**.
9. Find **Hitchin Netball Club – Organisation Ref: 2067756** and select it by clicking the ✔.
10. Hitchin Netball Club should now appear under **My Organisations** on your child's profile.

If Hitchin Netball Club is already listed under your child's My Organisations section, you do not need to add it again.

3. Purchase Membership

1. Log in to your **parent/carer ENgage account**.
2. Before purchasing, check the **two selections at the top of the ENgage screen**:

    - **Top left:** Make sure **Hitchin Netball Club** is selected as the organisation.
    - **Top right:** Select **your child's profile**.
3. **IMPORTANT:** Both need to be selected correctly. If another organisation or your own profile is selected, you may not see the correct membership options for your child.

4. Once **Hitchin Netball Club** is selected at the top left and **your child** is selected at the top right, go to **Memberships**.
5. ENgage will display the membership package your child is eligible to purchase.

2026–2027 England Netball Membership Fees

- **Under 11 Membership:** £9.32
- **Under 14 Membership:** £13.83
- **Under 18 Membership:** £24.61

Important: Membership categories are based on the player's **age on 1 September 2026, not their school year**. Please purchase the membership package that **ENgage displays as available for your child**.

6. Select the membership and follow the on-screen instructions to **Add to Basket / Checkout**.
7. View and accept any waivers relating to the order.
8. Select your preferred payment method and check the payment details are correct.
9. Select **Pay Now** and enter your payment details to complete the purchase.

Once your payment has been completed successfully, **no further action is required**. England Netball will automatically notify Hitchin Netball Club that your child's membership has been purchased.

Can't See Your Child's Membership?

If you cannot see your child's membership:

1. Check again that **Hitchin Netball Club** is selected at the **top left** of the ENgage screen.
2. Check that **your child's profile** is selected at the **top right**.
3. Make sure your child is linked to Hitchin Netball Club as explained in **Step 2**.
4. If possible, try accessing ENgage using a **computer or laptop** rather than a phone or tablet.

If you have checked all of the above and still cannot see the membership option, please email **contact@hitchinnetballclub.co.uk** with your child's **full name.**

Where possible, Hitchin Netball Club may be able to send you a **Payment Request through ENgage**, allowing you to complete the payment using a link sent directly to you.

Having Trouble Logging In?

If your email address is not recognised when you try to log in, try using **your own ENA ID as your username**.

Once logged in, go to **My Family** and select your child's profile before attempting to purchase their membership.

If you are still unable to access your account, please contact Hitchin Netball Club for assistance.

Hitchin Netball Club
Where Every Player Shines

Organisation Ref: 2067756
Email: contact@hitchinnetballclub.co.uk